

EXPERIENCE [7+yrs]

Honeywell / User Experience Designer II

Bangalore, Dec 2021 - Present (3.5 yrs)

Airports Business Unit (2023- 2024)

- Led the design for **Honeywell Turnaround Manager Mobile** for Chatrapati Shivaji Mumbai International Airport.
- **Key contributor in securing a \$12M deal** by enhancing Turnaround Manager desktop UX and developing the mobile app from scratch, driving adoption at Mumbai Int. Airport.
- **Reduced downtime by 25% and IT CapEx by 50%** for Mumbai Int. Airport and Indigo Airlines, cutting turnaround time by 11 minutes
- Led **discovery workshops with Offering, Mumbai Airport, and Indigo Airlines, defining mobile vision and strategy** for a scalable solution.
- Drove **cross-partner collaboration with Mumbai Airport, Indigo Airlines, and McKinsey analytics**, aligning customer needs with business goals, market viability, and technical feasibility with extensive stakeholder mgmt.

Smart Cities Business (2022- 2023)

- Led a 3-member design team for **Honeywell City Suite Smart Power**, improving urban resilience and increasing energy efficiency by 9% in Lugoj, Romania.
- Drove pilot research by conducting 3 workshops and 20+ user interviews across multiple U.S. states, uncovering key insights to shape product vision.
- Partnered with **Duke Technologies** to integrate analytics and data visualisation into the UI, enhancing decision-making.
- Led a global design team, extensive collaboration with stakeholders including product, offering, and quality assessment teams to maintain high design execution.

IBM / User Experience Designer

New Delhi, Jul 2019 - Dec 2021 (2.5 yrs)

- Worked closely with stakeholders to deliver production-ready specs for **IBM POWER VC** – simplified cloud virtualisation management
- Wore multiple hats as an interaction designer, researcher, and service designer for **several client projects for large global multinationals across USA and UK in healthcare and energy sectors.**

Microsoft / User Experience Intern

Hyderabad, Jan 2019 - July 2019

Designed **features for multitasking and context switching in SharePoint**

Desktop Application. Presented findings and design vision to key stakeholders and leadership at Microsoft.

StudioCode / Junior Architect

New Delhi, Nov 2014 - July 2016

EDUCATION

IIT Delhi / MDes,

New Delhi, 2017-19

Interaction Design, Research Methods (9.2)

PMCA/ BArch,

Cuttack, 2009-14

Architecture and Urban Planning (8.2)

AWARDS & RECOGNITION

- Speaker at the Design Conference “UX India 2023” - “Smart Cities at the intersection of Sustainability and AI”
- Patented for “Resiliency Uptime” concept in Smart Cities (FT/IDF-232910)
- Nominated- UX Awards Germany- Top 10
- Winner of James Dyson National Award 2018
- Best Presentation of tech design for Spinal injury patients @ISIC, New Delhi
- Patented assistive wheelchair design - Samarath.(FT/IDF/07/2018/85)

EXTRA-CURRICULAR

- Host of the monthly global studio podcast sessions named “HUE Connect” with external speakers and 100+ designers in Honeywell.
- Central Placement Co-ordinator – IIT Delhi Placement Cell.

SKILLS

Research and Design

Formative research, contextual inquiry, usability testing, gathering requirements, wireframing and rapid prototyping, strategy and vision documents, Information Architecture and sketching, production specs, visual design.

Prototyping

Rapid prototyping using Figma, Zeplin and Framer.